

The WTW IFRS 17 enterprise solution bridges the gap between actuarial and accountancy outputs to help property and casualty (P&C), life and composite insurers achieve the new accounting standard in a streamlined, efficient way. It uses high levels of automation, in a governed and auditable environment, to deliver the key calculation, actuarial detail and sub-ledger reporting capabilities in an end-to-end solution that also generates wider business value. A modular concept and implementation approach gives the flexibility to integrate with the systems you already have.

The IFRS 17 challenge

As will already be apparent, IFRS 17 brings some very specific and overlapping challenges for insurers' actuarial and finance teams.

But from the experience that most insurers have had in implementing regulatory change, it also brings some familiar ones. For example, the constant need to produce numbers and analyses ever quicker, with greater transparency, and with more stringent governance and controls.

WTW's IFRS 17 enterprise solution addresses both these distinct sets of challenges. And its inherent flexibility means it can be adapted to your organization's needs and budgets.

What makes the WTW enterprise solution different?

Our solution is based on a compelling vision of the future that recognizes the connected actuarial and accounting requirements of IFRS 17 and the target operating model implications that accompany those.

Targeting cost effectiveness and process efficiency, we have designed a generic IFRS 17 systems technical architecture with an IFRS 17 Engine close to the cashflow production and an associated reporting workflow that support both actuaries and accountants in delivering to the standard based on our deep industry expertise and around existing WTW technology solutions.

Together they offer a fully automated end-to-end solution that delivers IFRS 17 reporting, efficiency and auditability 'out of the box', saving time and money and allowing experts to be deployed on higher value tasks. Your risk, actuarial and finance functions can do more, faster, with less. The components within the IFRS 17 ES are designed both to work as part of an integrated WTW solution, or as 'best-of-breed' products complementing your existing tools. Thus, you can use the modular design to integrate component parts with the systems you already have, adding components at a later date or even in your business-as-usual environment, where significant improvements might still be required in the business processes and finance operations to deliver IFRS 17 efficiently.



Benefits at a glance

- · Efficient production of IFRS17 numbers and analysis using IFRS-ready models that solve the actuarial challenges for life and property and casualty (P&C) insurers (e.g. under either the General Measurement Model (GMM), the Premium Allocation Approach (PAA) or the life-specific Variable Fee Approach).
- All calculated figures come pre-mapped to the WTW IFRS 17 reporting and accounting framework, enabling the WTW Chart of accounts for IFRS 17 and requisite quantitative disclosure tables out of the box.
- Resilient business planning and forecasting scenarios.
- Integrated data verification, automation, control and governance.
- Blended technology and consulting solution.
- Modular approach enables flexible implementation.
- Provides sub-ledger reporting and posting capabilities, enabling downstream processing/integration.

Fully automated end-to-end processing

WTW Unify underpins our enterprise solution technical architecture and reporting workflow (*Figure 1*) to help you to:

- First and foremost, get the IFRS 17 numbers out how and when they're needed.
- Integrate multiple systems throughout the production process and use the financial information more widely in interpreting and managing the business directly.
- Automate where it improves workflows, governance and use of your experts' time.
- Create a fully governed environment with comprehensive, seamless audit trails.

The architecture explained

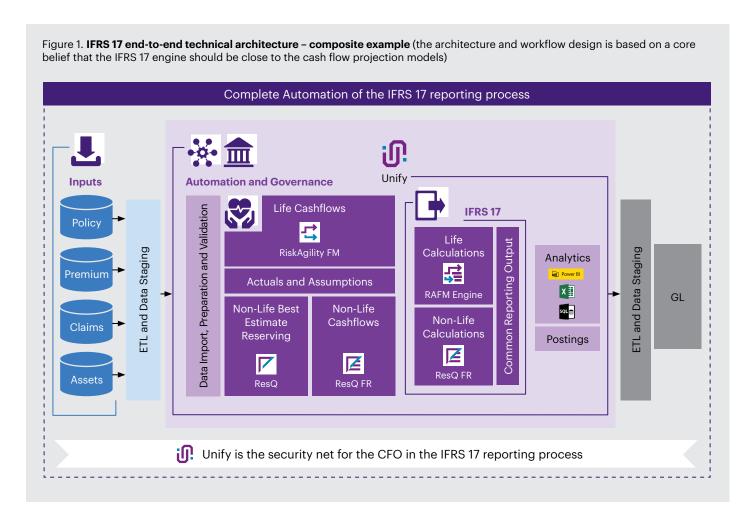
Unify manages the entire process, ensuring auditable control of results production. From left to right, source systems data is fed in, cleaned, managed and loaded into the cash flow models. As well as creating a full audit trail for data validation and transformation, DataValidator virtually eliminates the manual effort that many companies currently face from these steps due to legacy systems and data quality. The cash-flow production systems are fully automated and governed by the Unify workflow to produce the required granularity and output for the production of the new IFRS 17 reporting information.

From the output of the RiskAgility FM, ResQ or third-party models, the process workflow programs further define and allocate contracts to cohorts in the case of new portfolios, before transferring the cash flow and actuals data into the IFRS 17 engine.

The IFRS 17 engine and reporting framework

The engine is available in two different specifications:

- RiskAgility FM (IFRS 17 calculation engine) –
 this allows life actuaries to perform the contractual
 service margin (CSM) calculation. It includes
 group/cohort discounting; a risk adjustment
 calculation based on a choice of approaches;
 and their roll-forwards and profit and loss releases,
 depending on the measurement approach
 (either the General Measurement Model (GMM)
 or the life-specific Variable Fee Approach).
- The P&C specific variant (ResQ Financial Reporter) –
 this focuses on transforming existing non-life reserving
 to the new IFRS 17 requirements. It produces cashflows
 for the Liability for Remaining Coverage and the
 Liability for Incurred Claims and performs all the
 required calculations to decide on and use either the
 GMM (with similar features to above) or the Premium
 Allocation method of the new standard.

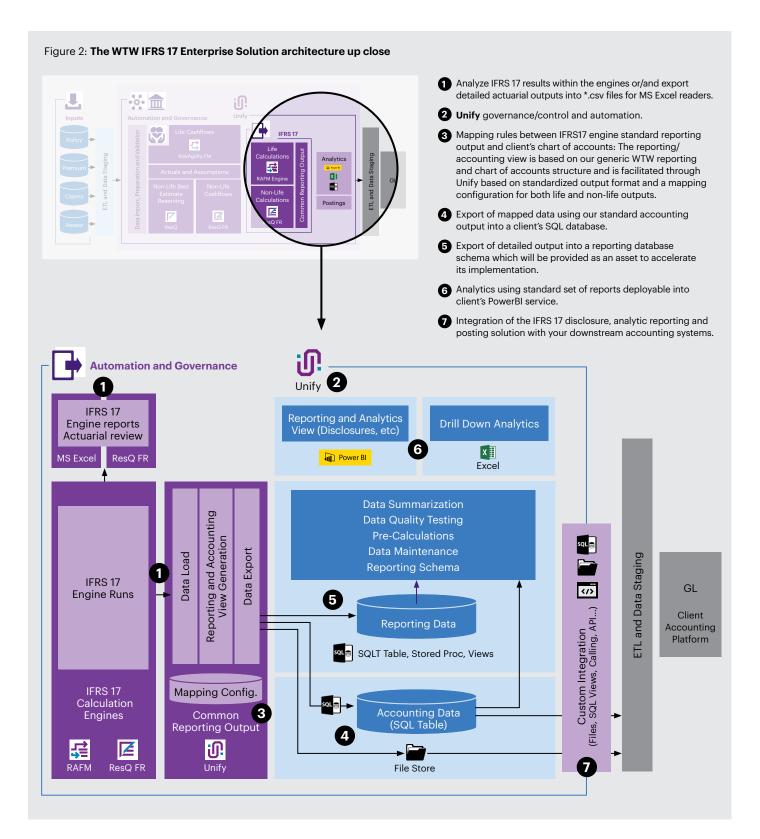


Our engine calculates all the IFRS 17 requirements for the ledgers and for the extensive disclosure statements of the standard.

These calculated engine figures come pre-mapped to our new WTW IFRS 17 enterprise solution reporting and accounting framework, enabling the WTW Chart of accounts for IFRS 17 and the requisite Disclosure tables out of the box (see next section). This is the

first stop for the accounting and the reporting teams. Accounting teams will feel at home and quickly familiar with the framework as it has been developed by accountants for accountants and to marry the required actuarial core calculations with established accounting rules.

All the elements together provide the Unify powered sub-ledger functionality (Figure 2).



Key features of our WTW IFRS 17 ES reporting and accounting framework

Reporting variables (RV codes)

- IFRS 17 Engine model outputs are pre-mapped to the RV codes, which identify and account for each 'event' that changes the IFRS 17 liability valuation, e.g. the recognition of the CSM in the reporting period.
- The RV code hierarchy is presented in the format of a Statement of Financial Performance and Statement of Financial Position which can be examined in more detail (Figure 3) – enabling flexible reporting out of the box."

Customized accounting view

Produces parallel results to the Reporting view but in a format summarized and mapped to a client's specific requirements (e.g. 'thick' versus 'thin' general ledger) in a journal posting file mapped to the client's chart of accounts that loads to the general ledger (*Figure 3*).

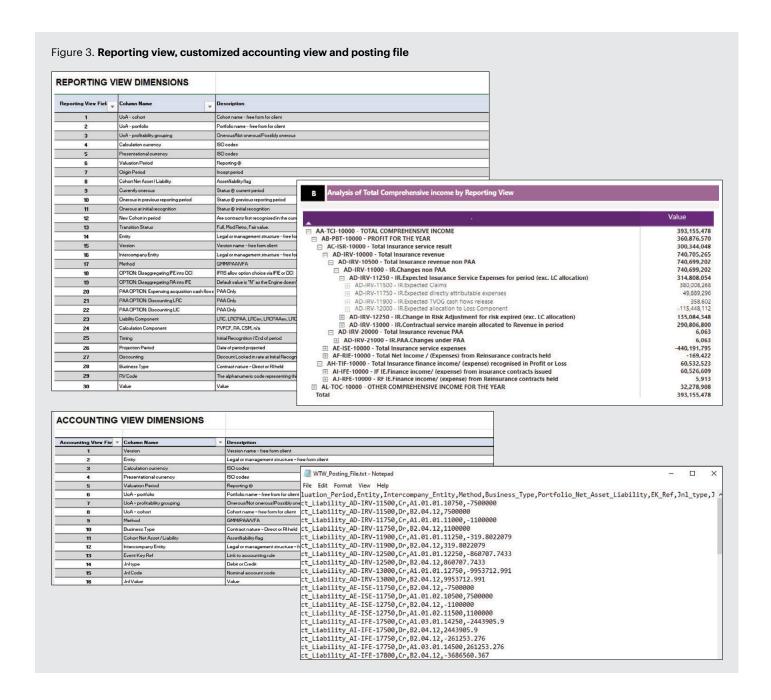


Figure 4. IFRS 17 Disclosures out of the box 8a Insurance Contracts issued - Reconciliation of changes in ins ed claims (Non P&C Contracts) IFRS 17 (100), (99) (b) (i), (ii), (iii), (iv) LRC Excl. LC IRCIC HC Total Projection Period ance contracts liability (asset) at beginning of purance Contracts that are liabilities at beginning of purance Contracts that are Asset at beginning of periods. **14,522,730** 14,522,730 **399,658** 399,658 14.922.387 31/12/2021 -1,057,920 0 -1,057,920 UoA Profitability Grouping Insurance service expenses -48.935 1.097.623 1.048.689 Amounts of other pre-recognition cash flows assets derecognised Changes that relate to past service-Changes in FCF relating to LIC Losses on onerous contracts and reversal of those losses ed at the date of initial recognition 184,635 -48,935 UoA Cohort Insurance acquisition cash flows amortisations Insurance acquisition cash flows assets impairn All 3,311,876 Method 2,231,133 Total amounts recognised in comprehensive income -16,881 1,097,623 -48,935 32,054 2,847,982 473,125 Finance income / expenses from insurance contracts issued recognised in Comprehensive income Presentational currency fx adjustment to comprehensive income 2,815,929 473,125 insurance acquisition cash flows assets and other pre-recognition cash flows derecognised and other changes resentational currency fix adjustment All 7,001,973 20,873 7,129,030 Transition Status -1,401,072 -1,401,072 Flexible Cash Flow Insurance contracts liability (asset) at end of period **43,083,953** 43,083,953 **43,719,021** 43,719,021 isurance contracts that are liabilities at end of insurance contracts that are assets at end of pe Onerous At Initial Recognition Currently Onerous

IFRS 17 disclosures

 RV codes are pre-structured and mapped to the disclosures required by the standard with the flexibility to adapt to interpretations from local regulators or different audit firms (Figure 4).

Analysis and diagnostics

- Ability to review results to varying levels of detail, comparing multiple data versions and scenarios, reporting periods, portfolio structures and legal and channel entity structures.
- Produces results using graphics and dashboards suitable for a variety of audiences.

The entire end-to-end process can be governed by WTW Unify for a controlled and automated process.

Process controls

- The entire end-to-end process can be governed by WTW Unify for a controlled and automated process.
 For audit purposes all data inputs, model details and outputs and user interactions are stored and reviewable using the automatically generated audit report.
- Validation reports, requiring sign off by specific role holders, and exception reports, working on specific tolerances, are enacted at different stages of the process to trap data and process errors.

IFRS 17 calculation results are also stored for future reporting cycles. Posting to the accounting reporting environment, uploading to the financial data store, and servicing of management information and dashboards for business planning and forecasting are all also automated.



Analysis as at Initial Recognition 400,000 380,263 -7,605 -355,120 350,000 300,000 **CSM** at Inception PV Inflows/Premiums 380,263 250,000 200,000 **Acquisition Cost** -7,605 Claims payable and other expenses -355,120 150,000 **Expected Profit/Loss Component** 17,537 100,000 Risk Adjustment -2,946 50,000 17,537 14,591 CSM at Inception 14,591 Acquisition Cost CSM from beginning to end of reporting period 18,000

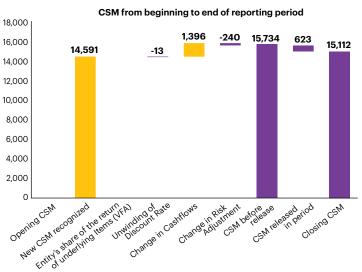


Figure 5. Sample output from the IFRS 17 Calculation Engine

CSM from BoP to EoP	
Opening CSM	0
New CSM recognized	14,591
Entity's share of the return of underlying items (VFA)	0
Unwinding of Discount Rate (GMM)	-13
Change in Cashflows (adj. for InvCo/Prem)	1,396
Change in Risk Adjustment	-240
CSM before release	15,734
CSM released in period	623
Closing CSM	15,112

Why we believe the IFRS 17 engine, including the CSM calculation, should be close to the cash flow projection models.

While IFRS 17 is an accounting standard, many of the principles are closer to a typical actuarial model than a traditional accounting model. Moreover, the CSM calculation uses both forward-looking information that typically comes from an actuarial model and backward-looking actual experience that typically comes from an accounting system.

An IFRS 17 implementation solution that has the CSM calculation in the actuarial systems is therefore likely to be the most cost-effective and process-efficient approach. In addition to enabling companies to use current assumptions and functionality, as well as to maintain consistency, we believe there are three key reasons to locate the CSM calculation engine close to the cash flow projection models: business uses; flexibility; and transparency (*Figure 6*).

Figure 6. Key reasons to locate the IFRS 17 calculation engine close to the cash flow projection models **Business uses Flexibility** · Not only for 'official' valuations • IFRS 17 results at greatest level of granularity (user defined) in · Business planning functionalities IFRS 17 addition to standard reporting and multiple accounting views engine IFRS. Local and Market Easy changes of IFRS 17 accounting items (i.e. changes · Impact of and integration for reinsurance treaties) with IFRS 9 · 'What if' analysis · Group or business unit level results **Transparency** • Full transparency and cash-flow analysis expected/actual over the projection period Bottom-up control of CSM movements



Key elements of our IFRS 17 enterprise solution technical architecture



WTW Unify

A systems integration workflow platform that helps automate and govern the end-to-end financial modeling and reporting process by incorporating a wide variety of software applications into user-defined workflows.



WTW IFRS 17 Calculation Engine

The IFRS 17 Calculation Engine has been designed to cater for all of the required measurement approaches, producing the required profit and loss account, balance sheet and disclosure results, and allowing for full drill down capability into the results for each cohort. The underlying engine ensures a high degree of scalability and has been componentized through RiskAgility Financial Modeller and ResQ Financial Reporter. This means that irrespective of whether your underlying business is predominantly life, non-life or a composite of both, it can be tailored to provide an efficient end-to-end process, bringing to bear additional insights and with a potential to introduce further customizations for more sophisticated requirements.



WTW DataValidator

DataValidator is a flexible and user-friendly software package that enables insurers to efficiently validate, cleanse and prepare data for use in downstream financial modeling and reporting processes. It provides easily auditable reports that bring a higher level of rigor and governance to insurers' data processes.



WTW RiskAgility FM

RiskAgility FM is a multi-purpose financial projection system designed to enable a life insurer to create a modeling process that is adapted to its business processes. The separation of modeling functions makes the system easy to use, understand and learn, while improving model governance and control.



WTW ResQ

ResQ is a property and casualty insurance and reinsurance loss reserving system. It combines powerful modeling and reserving methods with flexible mechanisms to structure, access and manage data sets. ResQ Financial Reporter specifically provides a modern and easy to use interface to produce the IFRS 17 insurance contract liabilities estimates, including the CSM management under the general model.



Faster. Better. Smarter.

Taking a holistic approach

Historically in insurance, system and process evolution has often taken place in a piecemeal fashion, in isolation from other business considerations. For many, the default approach has been to extend legacy platforms and add to a suite of spreadsheets to perform additional functions. Over time, they become slower and put greater emphasis on often manual housekeeping activities.

IFRS 17 will inevitably heap further pressure on insurers to deliver additional numbers and analysis within tight timeframes and with the requisite audit and governance – with the additional complication of the overlapping roles of actuaries and accountants in producing the requisite analysis and sub-ledger and accounting ledger outputs.

Our fully automated end-to-end IFRS 17 enterprise solution technical architecture tackles the overriding issue – how to work faster, better and smarter in a fast-changing regulatory and accounting environment.



Contact

For more information about how our IFRS 17 enterprise solution could benefit your business, please contact your WTW contact or:



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About WTW

At WTW (NASDAQ: WTW), we provide data-driven, insight-led solutions in the areas of people, risk and capital. Leveraging the global view and local expertise of our colleagues serving 140 countries and markets, we help you sharpen your strategy, enhance organizational resilience, motivate your workforce and maximize performance. Working shoulder to shoulder with you, we uncover opportunities for sustainable success — and provide perspective that moves you. Learn more at wtwco.com.



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